



AQUA BACKFLOW

Cross Connection Control Operations

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BENSENVILLE
GATEWAY TO OPPORTUNITY

TrackMyBackflow.com

Backflow Prevention Notification

Dear Backflow Preventer Tester,

September 15, 2021

The Village of Bensenville, Illinois has partnered with Aqua Backflow to assist with cross connection control/backflow program operations. Bensenville will be utilizing Aqua Backflow's TrackMyBackflow.com tracking website. Aqua Backflow will contact water customers when backflow testing is due and will also notify them of the new program.

Effective immediately, all backflow test results must be submitted on TrackMyBackflow.com. There is a \$13.95 submission fee for each test. Do not forward test results to Bensenville or others, as they will not be accepted. Note that tests are not considered to be submitted until paid for.

If you have not already done so, please register as a tester at the above website for free. You will be issued a user name and password for online access. Please be sure to keep your licensing, certifications, test kit calibrations, etc., current with us.

Online data entry is performed by simply entering the Hazard ID # associated with that specific hazard OR entering the Site ID #, both of which are on all communications with your customer. For the 1st year and for ease of data input, please obtain the ID number(s) from your customer. Note that Hazard ID #s and Site ID #s never change. Write ID #s on your test forms to make online data entry even easier! You may also search by backflow assembly serial number and building number (address), if you don't have the ID numbers.

Thank you for your cooperation and assistance with this and all other cross connection control programs. If you have questions or need further information, please visit Aqua Backflow's websites. You may contact Aqua Backflow directly at (847) 742-2296 or email info@AquaBackflow.com.

Sincerely

Tom Staroske
Chief Operating Officer
Aqua Backflow, Inc